GOVERNMENT NOTICES • GOEWERMENTSKENNISGEWINGS

DEPARTMENT OF EMPLOYMENT AND LABOUR

NO. 4570 **28 March 2024**

SOCIAL WORKER & PSYCHOLOGY GAZETTE 2024

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Department:
Employment and Labour
REPUBLIC OF SOUTH AFRICA
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DEPARTMENT OF EMPLOYMENT & LABOUR

NOTICE: **DATE:**

COMPENSATION FOR OCCUPATIONAL INJURIES AND DISEASSES ACT, 1993 (ACT NO.130 OF 1993), AS AMENDED

ANNUAL INCREASE IN MEDICAL TARIFFS FOR MEDICAL SERVICES PROVIDERS.

1. I, Thembelani Waltermade Nxesi, Minister of Employment and Labour, hereby give notice that, after consultation with the Compensation Board and acting under powers vested in me by section 97 of the Compensation for Occupational Injuries and Diseases Act, 1993 (Act No.130 of 1993), prescribe the scale of "Fees for Medical Aid" payable under section 76, inclusive of the General Rule applicable thereto, appearing in the Schedule, with effect from **1 April 2024**.
2. Medical Tariffs increase for **2024/25 are** as follows:
   2.1. HOSPITAL TARIFFS: To be increased between 0% - 9.7% as applicable
   2.2. Non HOSPITAL TARIFFS: 5.4%
3. The fees appearing in the Schedule are applicable in respect of services rendered from 1 **April 2024 for the financial year 2024/25** and **exclude 15% VAT**.

MR TW NXESI, MP
MINISTER OF EMPLOYMENT AND LABOUR
DATE: 23/01/2024

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COID MEDICAL TARIFFS GENERAL INFORMATION

1. POPI ACT COMPLIANCE

In terms of Protection of Personal Information Act, 2013 (POPI Act), the Compensation Fund wants to assure Employees and the Medical Service Providers that all personal information collected is treated as private and confidential. The Compensation Fund has put in place the necessary safeguards and controls to maintain confidentiality, prevent loss, unauthorized access and damage to information by unauthorized parties.

2. THE EMPLOYEE AND THE MEDICAL SERVICE PROVIDER

Medical Service Providers are advised to take note of the following as it pertains to the treatment of patients in relation to The Compensation for Occupational Injuries and Diseases Act of 1993 (COID Act):

1. An employee as defined in the COID Act of 1993, is at liberty to choose their preferred Medical Service Provider and no interference with this is permitted. As long as it is exercised reasonably and without prejudice to the employee or The Compensation Fund.
    a. The only exception rule is in case where an employer, with the approval of The Compensation Fund, provides comprehensive medical aid facilities to his employees, i.e. including hospital, nursing and other services — Section 78 of the COID Act refers.
2. In terms of Section 42 of The COID Act, The Compensation Fund may refer an injured employee to a specialist medical practitioner, designated by the Director General for a medical examination and report.
3. In terms of section 76,3(b) of the COID Act, no amount in respect of medical expenses shall be recoverable from the employee.
4. In the event of a change of a Medical Service Provider attending to a case, the first treating doctor in attendance will, except where the case is transferred to a specialist, be regarded as the principal treating doctor.
5. To avoid disputes regarding the payment for services rendered, Medical Service Providers should refrain from treating an employee already under treatment by another medical practitioner without consulting/informing the principal treating doctor. As a general rule, changes of Medical Service Providers are not encouraged by The Compensation Fund, unless sufficient reasons exist for such a change.

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6. According to the National Health Act no 61 of 2003, Section 5, a health care provider may not refuse a person emergency medical treatment. Such a Medical Service Provider should not request The Compensation Fund to authorise such treatment before the claim has been registered and liability for the claim is accepted by The Compensation Fund.
7. An employee seeks medical advice at their own risk. If such an employee presents themselves to a Medical Service Provider as being entitled to treatment in terms of The COID Act, whilst having failed to inform their employer and/or The Compensation Fund of any possible grounds for a claim. The Compensation Fund cannot accept responsibility for the settlement of medical expenses incurred under such circumstances.
8. The Compensation Fund could have reasons to repudiate a claim lodged with it, in such circumstances the employee would be in the same position as any other member of the public regarding payment of his medical expenses.
9. Proof of identity is required in order for a claim to be registered with The Compensation Fund.
    a. In the case of a South African citizen, a copy of a South African Identity Document.
    b. In the case of foreign nationals, the proof of identity (Passport) must be certified.
10. All supporting documentation submitted to The Compensation Fund must reflect the identity and claim numbers of the employee.
11. The completion of medical reports cannot be claimed separately, fees quoted in the COID medical tariffs are inclusive of medical report completion.
12. The tariff amounts published in the COID medical tariffs guides, for services rendered do not include VAT unless otherwise specified. All invoices for services will therefore be assessed without VAT.
    a. VAT will be applied without rounding off, to invoices for service providers that have confirmed their VAT vendor status through the submission of their VAT registration number.
13. All Medical Service Providers transacting with The Compensation Fund will be subject to a vetting process
14. All Medical Service Providers must ensure that they are compliant with the Board of Health Funders to avoid payments being due to them being withheld.
15. Medical Service Providers may be requested to grant The Compensation Fund access to their premises for auditing purposes.

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3. OVERVIEW OF COID CLAIMS PROCESS

All claims lodged in the prescribed manner with The Compensation Fund undergo the following process:

1. New claims are registered by the Employers with The Compensation Fund. Details and progress of the claim can be viewed on the online processing system for registered online users.
2. The allocation of a claim number after the registration of the claim by The Compensation Fund, does not constitute acceptance of liability. It confirms the injury on duty has been reported and receipt acknowledged by The Compensation Fund.
3. In the event of insufficient claim information being made available to The Compensation Fund, the claim will be rejected until the outstanding information is submitted.
    a. Please note that there are claims on which a decision might never be taken due to the non-submission of outstanding information.
4. If a claim is repudiated in terms of the COID Act medical expenses for services rendered, will not be payable by The Compensation Fund. The employer and the employee will be informed of this decision and the injured employee will be liable for payment of medical costs incurred
5. Reasonable medical expense in terms of the COID Act, become payable subsequent to the acceptance of liability by The Compensation Fund.
    a. Reasonable medical expense shall be paid in line with approved tariffs, billing rules and procedures published in COID medical tariffs.
    b. Only medical treatment related to the injury/disease shall be payable.
6. Reasonable medical expenses for COID claims where liability has been accepted (adjudicated) on or after 01 April 2024:
    a. All medical invoices for accepted claims must be submitted, in the prescribed manner within 24 months of the date of acceptance of liability. Medical invoices received after said time frame, will be considered as late submission of invoices.
    b. Payment may be rejected/withheld for medical invoices that fail to meet the requirements as set is 6(a).

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4. COID REGISTRATION REQUIREMENTS FOR MEDICAL SERVICE PROVIDERS

The Compensation Fund requires that any Medical Service Provider who intends to treat patients in terms of the COID Act, must register this intent by following the registration process as below:

1. Copies of the following documents must be submitted to the nearest Labour Centre
    a. A certified Identity Document of the practitioner.
    b. Certified valid BHF certificate.
    c. Their most recent bank statement with the bank stamp.
    d. Proof of address not older than 3 months.
    e. Submit SARS VAT registration number document where applicable. If this is not provided the Medical Service Provider will be registered as a Non-VAT vendor.
    f. Submit proof of dispensing licence where applicable.
    g. A power of attorney is required where the Medical Service Provider has appointed a third party for administration of their COID claims.
2. A duly completed original Banking Details form (WaC 33) that can be downloaded in PDF from the Department of Employment and Labour Website (www.labour.gov.za).
3. Submit the following additional information on the Medical Service Providers letterhead, Cell phone number, Business contact number, Postal address and Email address. The Compensation Fund must be notified in writing of any changes to contact details.

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5. REGISTRATION PROCESS:TO BECOME COID ONLINE SYSTEM USER FOR MEDICAL SERVICE PROVIDERS

To become an online user of the claims processing system, Medical Service Providers please do as follow steps.

1. Register as an online user with the Department of Employment and Labour on its website (www.labour.gov.za)
2. Register on the CompEasy application:
    a. The following documents must be at hand to be uploaded
        i. A certified copy of Identity Document (not older than a month from the date of application)
        ii. Certified valid BHF certificate
        iii. Proof of address not older than 3 months
    b. In the case where a Medical Service Provider makes use of a third party to access the claims processing system on their behalf, the following ADDITIONAL documents must be uploaded
        i. An appointment letter for proxy (the template is available online)
        ii. The proxy's certified Identity Document (not older than a month from the date of application)
3. There are instructions online to guide a user on successfully registering (www.compeasy.gov.za)

6. REQUIREMNTS FOR THIRD PARTIES TRANSACTING WITH THE COMPENSATION FUND ON BEHALF OF MEDICAL SERVICE PROVIDERS

Third Parties that administer invoices on behalf of Medical Service Providers must comply with the following:

1. A third-party transacting with The Compensation Fund, must be capable of obtaining original claim documents and medical invoices from Medical Service Providers.
2. The third party must keep such records in their original state as received from the medical service provider and must furnish The Compensation Commissioner with such documents on request
3. The Compensation Fund shall not provide or disclose any information related to a Medical Service Provider who is contracted to a third party where such information was obtained or relates to a period prior to an agreement between Medical Service Provider and a third party.

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7. COID REQUIREMENTS WHEN BILLING FOR MEDICAL SERVICES PROVIDED TO INJURED/DISEASED EMPLOYEES

1. All service providers should be registered on The Compensation Fund claims processing system in order to capture medical invoices and medical reports.
2. Medical reports and medical invoices should **ONLY** be submitted/transmitted for claims that The Compensation Fund has accepted liability for and reasonable medical expenses are payable.
3. Medical Reports:
   In terms of Sec 74(1)(2)(3)(4) and (5) of COID Act, submission of Medical Report; Medical service provider are advised to take note of the following:
   a. The First Medical Report (W. CL 4), completed after the first consultation must confirm the **clinical** description of the injury/disease. It must also detail any procedure performed and any referrals to other medical service providers where applicable.
   b. All follow up consultations must be completed on a Progress Medical Report (W.CL5). Any operation/procedure performed must be detailed therein and any referrals to other Medical Service Providers where applicable.
      i. A progress medical report is considered to cover a period of 30 days, with the exception where a procedure was performed during that period, then an additional operation report will be required.
      ii. Only one medical report is required when multiple procedures are done on the same service date.
   c. When the injury/disease being treated stabilises, a Final Medical Report must be completed (W.CL 5F).
   d. Medical Service Providers are required to keep copies of medical reports which should be made available to The Compensation Commissioner on demand.
4. Medical Invoices:
   a. The ICD-10 validations will apply as per the national ICD-10 phase 3 and phase 4.1 requirements. Note that these phases were implemented on 01 July 2014 and entail the following:
      i. Valid and ICD-10 codes as the SA ICD-10 Master Industry Table
      ii. Maximum level of specificity: ICD-10 codes to be valid at the correct 3rd,4th 0r 5th
      iii. character level.
      iv. Valid ICD-10 primary codes, codes not valid as primary will be rejected
      v. Comply with the dagger and asterisk rule
      vi. Comply with the sequelae coding rules
      vii. Age edits for ICD-10 codes that have age requirements
      viii. Gender edits

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ix. All injury and poisoning codes must be accompanied by external cause codes

b. The Compensation Fund allows the submission of invoices in 3 different formats:
   i. Switching of invoices: Medical invoices should be switched to The Compensation Fund using the approved format/ electronic invoicing file layout. It must be noted that the corresponding medical report must be uploaded online prior to the invoice data being switched, to avoid system rejections on receipt.
   ii. Direct uploading of invoices onto the processing application (External APP): The processing system has an online guide available to guide Medical Service Providers for the direct uploading of invoice on the application.
   iii. Receipt of manual invoices by Labour Centres.

   The first two options are encouraged for ease of processing.

c. The progress of claims/invoices may be viewed on The Compensation Funds processing system.
d. If invoices are partially or wholly outstanding with no reason indicated after 60 days of submission, a medical service provider should enquire by completing an Enquiry Form W.CI-20 and submit it **ONCE** to nearest Labour Centre. Details regarding Labour Centres are available on the website (www.labour.gov.za)

5. When a Medical Service Provider claims an amount less than the published tariff amount for a code, The Compensation Fund will pay the claimed amount.
6. When a Medical Service Provider claims an amount more than the published tariff amount for a code, The Compensation Fund will pay the Gazetted amount.
7. Medical Service Provider are required to keep copies of medical invoices, medical report and any other claim documents and make these available to The Compensation Commissioner on request.
8. Medical Service Provider should not generate multiple invoices for services rendered on the same date i.e. one invoice for medication and the second invoice for other services.

NOTE: Medical forms are available on the Department of Employment and Labour website (www.labour.gov.za)

- **First Medical Report (W.CL 4)**
- **Progress/Final Medical Report (W.CL 5)**

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8. MINIMUM INFORMATION REQUIRED FOR MEDICAL INVOICES SUBMITTED TO THE COMPENSATION FUND:

The following must be indicated on a medical invoice in order to be processed by The Compensation Fund

1. The allocated Compensation Fund claim number
2. Name and Identity number of the employee
3. Name and Compensation Fund registration number of Employer, as indicated on the Employers Report of Accident (W.CL 2)
4. DATES:
   a. Date of accident
   b. Date of service (From and to)
5. Medical Service Provider BHF practice number
6. VAT registration number of medical service provider: VAT will not be applied if a VAT registration number is not supplied on the invoice.
7. Tariff Codes:
   a. Tariff code applicable to injury/disease, are as published tariff gazettes.
   b. Amount claimed per code, quantity and the total amount of the invoice
8. VAT:
   a. The tariff amounts published in the tariff guides exclude VAT.
   b. All invoices for services rendered will be assessed without VAT.
   c. VAT will be applied to VAT registered vendors (Medical Service Providers) without being rounded off
   d. With the exception of the following:
      i. "PER DIEM" tariffs for Private Hospitals that already are VAT inclusive
      ii. Certain VAT exempted codes in the Private Ambulance tariff structure.
9. All pharmacy or medication invoices must be accompanied by copies of the original script(s)
10. Where applicable the referral letter from the treating practitioner must accompany the Medical Service Provider's invoice.
11. All medical invoices must be submitted with invoice numbers to prevent system rejections.
12. Duplicate invoices should not be submitted.
13. The Compensation Fund does not accept submission of running accounts /statements.

NOTE: The Compensation Fund will withhold payments if medical invoices do not comply with minimum submission and billing requirements as published in the Government Gazette.

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9. REQUIREMENTS FOR SWITCHING MEDICAL INVOICES TO THE COMPENSATION FUND

A switching provider must comply with the following requirements:

1. Register with The Compensation Fund as an employer where applicable in terms of the COID Act 1993
2. Host a secure FTP (or SFTP) server to ensure encrypted connectivity with The Compensation Fund. This requires that they ensure the following:
    a. Disable Standard FTP because is now obsolete. ...and use latest version and reinforce FTPS protocols and TLS protocols
    b. Use Strong Encryption and Hashing.
    c. Place Behind a Gateway.
    d. Implement IP Blacklists and Whitelists.
    e. Harden Your FTPS Server.
    f. Utilize Good Account Management.
    g. Use Strong Passwords.
    h. Implement File and Folder Security
    i. Secure administrator, and require staff to use multifactor authentication
3. Submit a complete successful test file after registration before switching invoices.
4. Verify medical service provider's registration with the Board of Healthcare Funders of South Africa.
5. Submit medical invoices with gazetted COIDA tariffs that are published annually.
6. Comply with medical billing requirements of The Compensation Fund.
7. Single batch submitted must have a maximum of 150 medical invoices.
8. Eliminate duplicate invoices before switching to the Fund.
9. File name must include a sequential batch number in the file naming convention.
10. File names to include sequential number to determine order of processing.
11. Only pharmacies should claim from the NAPPI file.

NOTE: Failure to comply with the above requirements will result in deregistration/ penalty imposed on the switching house.

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COMPEASY ELECTRONIC INVOICING FILE LAYOUT

*** Mandatory fields**

FIELD	DESCRIPTION	MAX LENGTH	DATA TYPE	MANDATORY
	BATCH HEADER			
1	Header identifier = 1	1	Numeric	*
2	Switch internal Medical aid reference number	5	Alpha	
3	Transaction type = M	1	Alpha	
4	Switch administrator number	3	Numeric	
5	Batch number	9	Numeric	*
6	Batch date (CCYYMMDD)	8	Date	*
7	Scheme name	40	Alpha	*
8	Switch internal	1	Numeric	
	DETAIL LINES			
1	Transaction identifier = M	1	Alpha	*
2	Batch sequence number	10	Numeric	*
3	Switch transaction number	10	Numeric	*
4	Switch internal	3	Numeric	
5	CF Claim number	20	Alpha	*
6	Employee surname	20	Alpha	*
7	Employee initials	4	Alpha	*
8	Employee Names	20	Alpha	*
9	BHF Practice number	15	Alpha	*
10	Switch ID	3	Numeric	
11	Patient reference number (account number)	11	Alpha	*
12	Type of service	1	Alpha	
13	Service date (CCYYMMDD)	8	Date	*
14	Quantity / Time in minutes	7	Decimal	*
15	Service amount	15	Decimal	*
16	Discount amount	15	Decimal	*
17	Description	30	Alpha	*
18	Tariff	10	Alpha	*
19	Service fee	1	Numeric	
20	Modifier 1	5	Alpha	
21	Modifier 2	5	Alpha	
22	Modifier 3	5	Alpha	
23	Modifier 4	5	Alpha	
24	Invoice Number	10	Alpha	*
25	Practice name	40	Alpha	*
26	Referring doctor's BHF practice number	15	Alpha	
27	Medicine code (NAPPI CODE)	15	Alpha	*
28	Doctor practice number -sReferredTo	30	Numeric	
29	Date of birth / ID number	13	Numeric	*

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FIELD	DESCRIPTION	MAX LENGTH	DATA TYPE	MANDATORY
30	Service Switch transaction number – batch number	20	Alpha	
31	Hospital indicator	1	Alpha	*
32	Authorisation number	21	Alpha	*
33	Resubmission flag	5	Alpha	*
34	Diagnostic codes	64	Alpha	*
35	Treating Doctor BHF practice number	9	Alpha	
36	Dosage duration (for medicine)	4	Alpha	
37	Tooth numbers		Alpha	*
38	Gender (M, F)	1	Alpha	
39	HPCSA number	15	Alpha	
40	Diagnostic code type	1	Alpha	
41	Tariff code type	1	Alpha	
42	CPT code / CDT code	8	Numeric	
43	Free Text	250	Alpha	
44	Place of service	2	Numeric	*
45	Batch number	10	Numeric	
46	Switch Medical scheme identifier	5	Alpha	
47	Referring Doctor's HPCSA number	15	Alpha	*
48	Tracking number	15	Alpha	
49	Optometry: Reading additions	12	Alpha	
50	Optometry: Lens	34	Alpha	
51	Optometry: Density of tint	6	Alpha	
52	Discipline code	7	Numeric	
53	Employer name	40	Alpha	*
54	Employee number	15	Alpha	*
55	Date of Injury (CCYYMMDD)	8	Date	*
56	IOD reference number	15	Alpha	
57	Single Exit Price (Inclusive of VAT)	15	Numeric	
58	Dispensing Fee	15	Numeric	
59	Service Time	4	Numeric	
60				
61				
62				
63				
64	Treatment Date from (CCYYMMDD)	8	Date	*
65	Treatment Time (HHMM)	4	Numeric	*
66	Treatment Date to (CCYYMMDD)	8	Date	*
67	Treatment Time (HHMM)	4	Numeric	*
68	Surgeon BHF Practice Number	15	Alpha	
69	Anaesthetist BHF Practice Number	15	Alpha	
70	Assistant BHF Practice Number	15	Alpha	
71	Hospital Tariff Type	1	Alpha	

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FIELD	DESCRIPTION	MAX LENGTH	DATA TYPE	MANDATORY
72	Per diem (Y/N)	1	Alpha	
73	Length of stay	5	Numeric	*
74	Free text diagnosis	30	Alpha	
	TRAILER			
1	Trailer Identifier = Z	1	Alpha	*
2	Total number of transactions in batch	10	Numeric	*
3	Total amount of detail transactions	15	Decimal	*

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MSPs PAID BY THE COMPENSATION FUND

DISCIPLINE CODE:	DISCIPLINE DESCRIPTION:
004	Chiropractors
009	Ambulance Services - Advanced
010	Anesthesiology
011	Ambulance Services - Intermediate
012	Dermatology
013	Ambulance Services - Basic
014	General Medical Practice
015	General Medical Practice
016	Obstetrics and Gynecology (Occupational related cases)
017	Pulmonology
018	Specialist Medicine
019	Gastroenterology
020	Neurology
021	Cardiology (Occupational Related Cases)
022	Psychiatry
023	Medical Oncology
024	Neurosurgery
025	Nuclear Medicine
026	Ophthalmology
028	Orthopaedic
030	Otorhinolaryngology
034	Physical Medicine
035	Emergency Medicine Independent Practice Speciality
036	Plastic and Reconstructive Surgery
038	Diagnostic Radiology
039	Radiography
040	Radiation Oncology
042	Surgery Specialist
044	Cardio Thoracic Surgery
046	Urology
049	Sub-Acute Facilities
052	Pathology
054	General Dental Practice
055	Mental Health Institutions
056	Provincial Hospitals
057	Private Hospitals
058	Private Hospitals
059	Private Rehab Hospital (Acute)

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060	Pharmacy
062	Maxillo-facial and Oral Surgery
064	Orthodontics
066	Occupational Therapy
070	Optometry
072	Physiotherapy
075	Clinical Technology (Renal Dialysis only)
076	Unattached operating theatres / Day clinics
077	Approved U O T U / Day clinics
078	Blood transfusion services
079	Hospices/Frail Care
082	Speech Therapy and Audiology
083	Hearing Aid Acoustician
084	Dietician
086	Psychology
087	Orthotists & Prosthetics
088	Registered Nurses (Wound Care only)
089	Social Worker
090	Clinical Services: (Wheelchairs and Gases only)
094	Prosthodontic

SOCIAL WORKER GAZETTE 2024

SOCIAL WORKER SERVICES TARIFF OF FEES AS FROM 1 APRIL 2024 (PRACTICE TYPE 089)	
General Rules	
Rule	**Rule Description**
001	Social Workers services account must be accompanied by a referral letter from the treating principal doctor indicating the condition of the employee and the need for such services. An overall event limit of twelve (10) social worker consultations including group therapy is allowed and only one session /visit is allowed per day. More than 10 social worker consultations sessions will require pre-authorisation.
007	**a.** An emergency medical condition means the sudden and, at the time, unexpected onset of a health condition that requires immediate medical treatment/ therapy and/or an operation. If the treatment is not available, the emergency could result in weakened bodily functions, serious and lasting damage to organs, limbs or other body parts, or even death. **b.** "Emergency treatment" means a bona fide, justifiable emergency social work service, where failure to provide the service immediately would result in serious or irreparable psychological or functional impairment. **c.** "working hours" means 8h00 to 17h00, Monday to Friday. Modifier 0003 must be quoted after the appropriate tariff code to indicate that this rule is applicable. **Where emergency treatment is provided:** **a.** During working hours, and the provision of such treatment requires the Practitioner to leave their practice to attend to the patient at another venue; or **b.** After working hours; the fee for such visits shall be the total fee plus 50%.
008	Compilation of reports: Reports are required after every consultation, counselling and/or therapy including group therapy.
022	When the Social Worker administers treatment away from their premises, travelling costs shall be charged at R4,84 per km for each kilometre travelled in own car e.g. 5 km total = 5 X R4,84 = R24,20. Refer to Modifier 0022
009	Where a practioner performs treatment away from the treatment rooms, travelling costs being more than 16 km in total to be charged at R4,84 per km for each kilometre travelled in own car e.g. 19 km total = 19X R4,84 = R91.96. If more than one employee is attended to during the course of a trip, the full travelling expenses must be pro-rata between the relevant employees (the practitioner will charge for one trip). A practitioner is not entitled to charge any travelling expenses or travelling time to his/her treatment rooms. Refer to Modifier 0009
Modifiers	
Modifier	**Modifier Description**
0003	Emergency consultation: Add 50% of the total fee for the treatment. Use of the Modifier should always be accompanied by a motivation.
0021	Services rendered to hospital inpatients: Quote Modifier 0021 on all invoices for services performed on hospital inpatients.
0022	Services rendered at patients residence: Quote Modifier 0022 on all invoices for services performed at the patients residence. Refer to Rule 022
0009	Travelling costs (being more than 16 kilometers in total) Refer to Rule 009

Tariff Codes		
Code	**Code Description**	**Rand**
89205	Initial or first hospital visit/ session with the Multi-Disciplinary Team: Social Worker consultation, counselling and/or therapy. Duration: 51- 60min. Service includes counselling with the patient and/or family and co-ordination with other health care providers or liaison with third parties on behalf of the patient.	**649.69**
89210	Initial or first home session/ visit: Social Worker consultation counselling and/or therapy. Duration: 101-110min. Service includes counselling with the patient and/or family and co-ordination with other health care providers or liaison with third parties on behalf of the patient.	**1240.85**
89203	Follow up hospital or home visit/ session: Social Worker consultation, counselling and/or therapy. Duration: 31- 40min. Service includes counselling with the patient and/or family and co-ordination with other health care providers or liaison with third parties on behalf of the patient.	**413.69**
89204	Progress in-hospital session/ visit with the Multi-Disciplinary Team: Social Worker consultation, counselling and/or therapy. Duration: 41-50min. Service includes counselling with the patient and/or family and co-ordination with other health care providers or liaison with third parties on behalf of the patient.	**531.86**
89206	Final hospital visit/ session with the Multi-Disciplinary Team: Social Worker consultation, counselling and/or therapy. Duration: 51-60min. Service includes counselling with the patient and/or family and co-ordination with other health care providers or liaison with third parties on behalf of the patient.	**768.19**
89211	Final home session or visit: Social Worker consultation, counselling and/or therapy. Duration: 111-120min. Service includes counselling with the patient and/or family and co-ordination with other health care providers or liaison with third parties on behalf of the patient.	**1358.80**
Group consultation, counselling or therapy		
Group consultation, counselling and/or therapy items are chargeable to a maximum of 12 patients.		
89305	Social worker group consultation, counselling and/or therapy, per patient. Duration: 51- 60min.	**130.33**

PSYCHOLOGY GAZETTE 2024

PSYCHOLOGY TARIFF OF FEES AS FROM 1 APRIL 2024 (PRACTICE TYPE 086)	
General Rules	
Rule	**Rule Description**
A	Psychology services account must be accompanied by a referral letter from the treating principal doctor indicating the condition of the employee and the need for such services. An overall event limit of ten (10) sessions including group therapy is allowed. One session is allowable per day. Motivation letter is required for sessions more than 10 (ten).
B	**a.** An emergency medical condition means the sudden and, at the time, unexpected onset of a health condition that requires immediate medical treatment and/or an operation. If the treatment is not available, the emergency could result in weakened bodily functions, serious and lasting damage to organs, limbs or other body parts, or even death. **b.** "emergency treatment" means a bona fide, justifiable emergency psychological procedure, where failure to provide the service immediately would result in serious or irreparable psychological or functional impairment **c.** "working hours" means 8h00 to 17h00, Monday to Friday. Modifier 0003 must be quoted after the appropriate tariff code to indicate that this rule is applicable. **Where emergency treatment is provided:** **a.** during working hours, and the provision of such treatment requires the practitioner to leave her or his practice to attend to the patient at another venue; or **b.** after working hours the fee for such visits shall be the total fee plus 50%.
C	Compilation of reports: Reports are required after every consultation, counselling and/or therapy including group therapy.
D	Unless timely steps are taken (at least two hours) to cancel an appointment for a consultation the relevant consultation fee shall be payable by the employee.
Modifiers	
Modifier	**Modifier Description**
0003	Emergency consultation: Add 50% of the total fee for the treatment. Use of the modifier should always be accompanied by a medical report.
0004	Psychology services rendered to an in-patient in a nursing home or hospital.

Tariff Codes		
Code	**Code Description**	**Rand**
	Consultative and Therapeutic Services	
86206	Initial session/ visit in hospital: Psychology assessment, consultation, counselling and/or therapy (individual or family). Duration: 51 - 60min. Service includes counselling with the patient and/or family and co-ordination with other health care providers.	**1268.32**
86203	Follow up visit/ session in rooms or in-hospital: Psychology assessment, consultation, counselling and/or therapy (individual or family). Duration: 31-40min. Service includes counselling with the patient and/or family and co-ordination with other health care providers.	**1268.32**
86204	Final session/ visit either in rooms or in-hospital: Psychology assessment, consultation, counselling and/or therapy (individual or family). Duration: 41-50min. Service includes counselling with the patient and/or family and co-ordination with other health care providers.	**1004.08**
86205	Progress visit/ session in rooms or in-hospital: Psychology assessment, consultation, counselling and/or therapy (individual or family). Duration: 51-60min. Service includes counselling with the patient and/or family and co-ordination with other health care providers.	**780.90**
	Hospital visit with Multi-Disciplinary Team	
86211	Initial in-hospital session/ visit with the Multi-Disciplinary Team: Psychology assessment, consultation, counselling and/or therapy (individual or family). Duration: 60-120min. Service includes counselling with the patient and/or family and co-ordination with other health care providers.	**2566.11**
	Group consultation, counselling or therapy	
	Group consultation, counselling and/or therapy items are chargeable to a maximum of 10 patients. Limited to 60 minutes per day. Sessions accumulate to the overall event limit of 10 (ten).	
86305	Psychology group session/ consultation counselling and/or therapy, per patient. Duration: 51-60min. Refer to Rule "C"and the relevant modifier applies.	**156.18**