# GOVERNMENT NOTICES • GOEWERMENTSKENNISGEWINGS

### **DEPARTMENT OF EMPLOYMENT AND LABOUR**

NO. 4577 28 March 2024

# SPEECH, AUDIOLOGY & ACOUSTICIAN GAZETTE 2024



Compensation Fund, Delta Heights Building 167 Thabo Sehume Street, Pretoria 0001 Tel: 0860 105 350 [ Email address: cfcallCentre@labour...ov.za www.labour...ov.za

### **DEPARTMENT OF EMPLOYMENT & LABOUR**

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COMPENSATION FOR OCCUPATIONAL INJURIES AND DISEASSES ACT, 1993 (ACT NO.130 OF 1993), AS AMENDED

ANNUAL INCREASE IN MEDICAL TARIFFS FOR MEDICAL SERVICES PROVIDERS.

- I, Thembelani Waltermade Nxesi, Minister of Employment and Labour, hereby give notice that, after consultation with the Compensation Board and acting under powers vested in me by section 97 of the Compensation for Occupational Injuries and Diseases Act, 1993 (Act No.130 of 1993), prescribe the scale of "Fees for Medical Aid" payable under section 76, inclusive of the General Rule applicable thereto, appearing in the Schedule, with effect from 1 April 2024.
- 2. Medical Tariffs increase for 2024/25 are as follows:
  - 2.1. HOSPITAL TARIFFS: To be increased between 0% 9.7% as applicable
  - 2.2. Non HOSPITAL TARIFFS: 5.4%
- The fees appearing in the Schedule are applicable in respect of services rendered from 1
   April 2024 for the financial year 2024/25 and exclude 15% VAT.

MR'TW NXESI, MP

MINISTER OF EMPLOYMENT AND LABOUR

DATE: 23/01/2024





### **COID MEDICAL TARIFFS GENERAL INFORMATION**

# 1. POPI ACT COMPLIANCE

In terms of Protection of Personal Information Act, 2013 (POPI Act), the Compensation Fund wants to assure Employees and the Medical Service Providers that all personal information collected is treated as private and confidential. The Compensation Fund has put in place the necessary safeguards and controls to maintain confidentiality, prevent loss, unauthorized access and damage to information by unauthorized parties.

## 2. THE EMPLOYEE AND THE MEDICAL SERVICE PROVIDER

Medical Service Providers are advised to take note of the following as it pertains to the treatment of patients in relation to The Compensation for Occupational Injuries and Diseases Act of 1993 (COID Act):

- An employee as defined in the COID Act of 1993, is at liberty to choose their preferred Medical Service Provider and no interference with this is permitted. As long as it is exercised reasonably and without prejudice to the employee or The Compensation Fund.
  - a. The only exception rule is in case where an employer, with the approval of The Compensation Fund, provides comprehensive medical aid facilities to his employees, i.e. including hospital, nursing and other services — Section 78 of the COID Act refers.
- In terms of Section 42 of The COID Act, The Compensation Fund may refer an injured employee to a specialist medical practitioner, designated by the Director General for a medical examination and report.
- 3. In terms of section 76,3(b) of the COID Act, no amount in respect of medical expenses shall be recoverable from the employee.
- 4. In the event of a change of a Medical Service Provider attending to a case, the first treating doctor in attendance will, except where the case is transferred to a specialist, be regarded as the principal treating doctor.
- 5. To avoid disputes regarding the payment for services rendered, Medical Service Providers should refrain from treating an employee already under treatment by another medical practitioner without consulting/informing the principal treating doctor. As a general rule, changes of Medical Service Providers are not encouraged by The Compensation Fund, unless sufficient reasons exist for such a change.



- 6. According to the National Health Act no 61 of 2003, Section 5, a health care provider may not refuse a person emergency medical treatment. Such a Medical Service Provider should not request The Compensation Fund to authorise such treatment before the claim has been registered and liability for the claim is accepted by The Compensation Fund.
- 7. An employee seeks medical advice at their own risk. If such an employee presents themselves to a Medical Service Provider as being entitled to treatment in terms of The COID Act, whilst having failed to inform their employer and/or The Compensation Fund of any possible grounds for a claim. The Compensation Fund cannot accept responsibility for the settlement of medical expenses incurred under such circumstances.
- 8. The Compensation Fund could have reasons to repudiate a claim lodged with it, in such circumstances the employee would be in the same position as any other member of the public regarding payment of his medical expenses.
- 9. Proof of identity is required in order for a claim to be registered with The Compensation Fund.
  - In the case of a South African citizen, a copy of a South African Identity Document.
  - In the case of foreign nationals, the proof of identity (Passport) must be certified.
- 10. All supporting documentation submitted to The Compensation Fund must reflect the identity and claim numbers of the employee.
- 11. The completion of medical reports cannot be claimed separately, fees quoted in the COID medical tariffs are inclusive of medical report completion.
- 12. The tariff amounts published in the COID medical tariffs guides, for services rendered do not include VAT unless otherwise specified. All invoices for services will therefore be assessed without VAT.
  - a. VAT will be applied without rounding off, to invoices for service providers that have confirmed their VAT vendor status through the submission of their VAT registration number.
- 13. All Medical Service Providers transacting with The Compensation Fund will be subject to a vetting process
- 14. All Medical Service Providers must ensure that they are compliant with the Board of Health Funders to avoid payments being due to them being withheld.
- 15. Medical Service Providers may be requested to grant The Compensation Fund access to their premises for auditing purposes.



## 3. OVERVIEW OF COID CLAIMS PROCESS

All claims lodged in the prescribed manner with The Compensation Fund undergo the following process:

- New claims are registered by the Employers with The Compensation Fund. Details and progress of the claim can be viewed on the online processing system for registered online users.
- The allocation of a claim number after the registration of the claim by The Compensation Fund, does not constitute acceptance of liability. It confirms the injury on duty has been reported and receipt acknowledged by The Compensation Fund.
- 3. In the event of insufficient claim information being made available to The Compensation Fund, the claim will be rejected until the outstanding information is submitted.
  - a. Please note that there are claims on which a decision might never be taken due to the non-submission of outstanding information.
- 4. If a claim is repudiated in terms of the COID Act medical expenses for services rendered, will not be payable by The Compensation Fund. The employer and the employee will be informed of this decision and the injured employee will be liable for payment of medical costs incurred
- 5. Reasonable medical expense in terms of the COID Act, become payable subsequent to the acceptance of liability by The Compensation Fund.
  - a. Reasonable medical expense shall be paid in line with approved tariffs, billing rules and procedures published in COID medical tariffs.
  - b. Only medical treatment related to the injury/disease shall be payable.
- 6. Reasonable medical expenses for COID claims where liability has been accepted (adjudicated) on or after 01 April 2024:
  - a. All medical invoices for accepted claims must be submitted, in the prescribed manner within 24 months of the date of acceptance of liability. Medical invoices received after said time frame, will be considered as late submission of invoices.
  - b. Payment may be rejected/withheld for medical invoices that fail to meet the requirements as set is 6(a).



# 4. <u>COID REGISTRATION REQUIREMENTS FOR MEDICAL SERVICE</u> PROVIDERS

The Compensation Fund requires that any Medical Service Provider who intends to treat patients in terms of the COID Act, must register this intent by following the registration process as below:

- 1. Copies of the following documents must be submitted to the nearest Labour Centre
  - a. A certified Identity Document of the practitioner.
  - b. Certified valid BHF certificate.
  - c. Their most recent bank statement with the bank stamp.
  - d. Proof of address not older than 3 months.
  - e. Submit SARS VAT registration number document where applicable. If this
    is not provided the Medical Service Provider will be registered as a NonVAT vendor.
  - f. Submit proof of dispensing licence where applicable.
  - g. A power of attorney is required where the Medical Service Provider has appointed a third party for administration of their COID claims.
- 2. A duly completed original Banking Details form (WaC 33) that can be downloaded in PDF from the Department of Employment and Labour Website (www.labour.gov.za).
- Submit the following additional information on the Medical Service Providers letterhead, Cell phone number, Business contact number, Postal address and Email address. The Compensation Fund must be notified in writing of any changes to contact details.



# 5. REGISTRATION PROCESS:TO BECOME COID ONLINE SYSTEM USER FOR MEDICAL SERVICE PROVIDERS

To become an online user of the claims processing system, Medical Service Providers please do as follow steps.

- 1. Register as an online user with the Department of Employment and Labour on its website ( www.labour.gov.za )
- 2. Register on the CompEasy application:
  - a. The following documents must be at hand to be uploaded
    - i. A certified copy of Identity Document (not older than a month from the date of application)
    - ii. Certified valid BHF certificate
    - iii. Proof of address not older than 3 months
  - b. In the case where a Medical Service Provider makes use of a third party to access the claims processing system on their behalf, the following ADDITIONAL documents must be uploaded
    - i. An appointment letter for proxy (the template is available online)
    - ii. The proxy's certified Identity Document (not older than a month from the date of application)
- 3. There are instructions online to guide a user on successfully registering (www.compeasy.gov.za)

# 6. REQUIREMNTS FOR THIRD PARTIES TRANSACTING WITH THE COMPENSATION FUND ON BEHALF OF MEDICAL SERVICE PROVIDERS

Third Parties that administer invoices on behalf of Medical Service Providers must comply with the following:

- A third-party transacting with The Compensation Fund, must be capable of obtaining original claim documents and medical invoices from Medical Service Providers.
- The third party must keep such records in their original state as received from the medical service provider and must furnish The Compensation Commissioner with such documents on request
- The Compensation Fund shall not provide or disclose any information related to a
  Medical Service Provider who is contracted to a third party where such information
  was obtained or relates to a period prior to an agreement between Medical Service
  Provider and a third party.



# 7. COID REQUIREMENTS WHEN BILLING FOR MEDICAL SERVICES PROVIDED TO INJURED/DISEASED EMPLOYEES

- 1. All service providers should be registered on The Compensation Fund claims processing system in order to capture medical invoices and medical reports.
- Medical reports and medical invoices should <u>ONLY</u> be submitted/transmitted for claims that The Compensation Fund has accepted liability for and reasonable medical expenses are payable.
- 3. Medical Reports:
  - In terms of Sec 74(1)(2)(3)(4) and (5) of COID Act, submission of Medical Report; Medical service provider are advised to take note of the following:
    - a. The First Medical Report (W. CL 4), completed after the first consultation must confirm the <u>clinical</u> description of the injury/disease. It must also detail any procedure performed and any referrals to other medical service providers where applicable.
    - b. All follow up consultations must be completed on a Progress Medical Report (W.CL5). Any operation/procedure performed must be detailed therein and any referrals to other Medical Service Providers where applicable.
      - i. A progress medical report is considered to cover a period of 30 days, with the exception where a procedure was performed during that period, then an additional operation report will be required.
      - ii. Only one medical report is required when multiple procedures are done on the same service date.
    - c. When the injury/disease being treated stabilises, a Final Medical Report must be completed (W.CL 5F).
    - d. Medical Service Providers are required to keep copies of medical reports which should be made available to The Compensation Commissioner on demand.

### 4. Medical Invoices:

- a. The ICD-10 validations will apply as per the national ICD-10 phase 3 and phase 4.1 requirements. Note that these phases were implemented on 01 July 2014 and entail the following:
  - i. Valid and ICD-10 codes as the SA ICD-10 Master Industry Table
  - ii. Maximum level of specificity: ICD-10 codes to be valid at the correct 3rd,4th 0r 5th
  - iii. character level.
  - iv. Valid ICD-10 primary codes, codes not valid as primary will be rejected
  - v. Comply with the dagger and asterisk rule
  - vi. Comply with the sequelae coding rules
  - vii. Age edits for ICD-10 codes that have age requirements
  - viii. Gender edits



- ix. All injury and poisoning codes must be accompanied by external cause codes
- b. The Compensation Fund allows the submission of invoices in 3 different formats:
  - i. Switching of invoices: Medical invoices should be switched to The Compensation Fund using the approved format/ electronic invoicing file layout. It must be noted that the corresponding medical report must be uploaded online prior to the invoice data being switched, to avoid system rejections on receipt.
  - ii. Direct uploading of invoices onto the processing application (External APP): The processing system has an online guide available to guide Medical Service Providers for the direct uploading of invoice on the application.
  - iii. Receipt of manual invoices by Labour Centres.

The first two options are encouraged for ease of processing.

- c. The progress of claims/invoices may be viewed on The Compensation Funds processing system.
- d. If invoices are partially or wholly outstanding with no reason indicated after 60 days of submission, a medical service provider should enquire by completing an Enquiry Form W.Cl-20 and submit it <u>ONCE</u> to nearest Labour Centre. Details regarding Labour Centres are available on the website (www.labour.gov.za)
- 5. When a Medical Service Provider claims an amount less than the published tariff amount for a code, The Compensation Fund will pay the claimed amount.
- 6. When a Medical Service Provider claims an amount more than the published tariff amount for a code, The Compensation Fund will pay the Gazetted amount.
- Medical Service Provider are required to keep copies of medical invoices, medical report and any other claim documents and make these available to The Compensation Commissioner on request.
- 8. Medical Service Provider should not generate multiple invoices for services rendered on the same date i.e. one invoice for medication and the second invoice for other services.

**NOTE:** Medical forms are available on the Department of Employment and Labour website (www.labour.gov.za)

- First Medical Report (W.CL 4)
- Progress/Final Medical Report (W.CL 5)



# 8. MINIMUM INFORMATION REQUIRED FOR MEDICAL INVOICES SUBMITTED TO THE COMPENSATION FUND:

The following must be indicated on a medical invoice in order to be processed by The Compensation Fund

- 1. The allocated Compensation Fund claim number
- 2. Name and Identity number of the employee
- 3. Name and Compensation Fund registration number of Employer, as indicated on the Employers Report of Accident (W.CL 2)
- 4. DATES:
  - a. Date of accident
  - b. Date of service (From and to)
- 5. Medical Service Provider BHF practice number
- 6. VAT registration number of medical service provider: VAT will not be applied if a VAT registration number is not supplied on the invoice.
- Tariff Codes:
  - a. Tariff code applicable to injury/disease, are as published tariff gazettes.
  - b. Amount claimed per code, quantity and the total amount of the invoice
- 8. VAT:
  - a. The tariff amounts published in the tariff guides exclude VAT.
  - b. All invoices for services rendered will be assessed without VAT.
  - c. VAT will be applied to VAT registered vendors (Medical Service Providers) without being rounded off
  - d. With the exception of the following:
    - i. "PER DIEM" tariffs for Private Hospitals that already are VAT inclusive
    - ii. Certain VAT exempted codes in the Private Ambulance tariff structure.
- All pharmacy or medication invoices must be accompanied by copies of the original script(s)
- 10. Where applicable the referral letter from the treating practitioner must accompany the Medical Service Provider's invoice.
- 11. All medical invoices must be submitted with invoice numbers to prevent system rejections.
- 12. Duplicate invoices should not be submitted.
- 13. The Compensation Fund does not accept submission of running accounts /statements.

**NOTE:** The Compensation Fund will withhold payments if medical invoices do not comply with minimum submission and billing requirements as published in the Government Gazette.



# 9. REQUIREMENTS FOR SWITCHING MEDICAL INVOICES TO THE COMPENSATION FUND

A switching provider must comply with the following requirements:

- Register with The Compensation Fund as an employer where applicable in terms of the COID Act 1993
- 2. Host a secure FTP (or SFTP) server to ensure encrypted connectivity with The Compensation Fund. This requires that they ensure the following:
  - a. Disable Standard FTP because is now obsolete. ...and use latest version and reinforce FTPS protocols and TLS protocols
  - b. Use Strong Encryption and Hashing.
  - c. Place Behind a Gateway.
  - d. Implement IP Blacklists and Whitelists.
  - e. Harden Your FTPS Server.
  - f. Utilize Good Account Management.
  - g. Use Strong Passwords.
  - h. Implement File and Folder Security
  - i. Secure administrator, and require staff to use multifactor authentication
- 3. Submit a complete successful test file after registration before switching invoices.
- Verify medical service provider's registration with the Board of Healthcare Funders
  of South Africa.
- 5. Submit medical invoices with gazetted COIDA tariffs that are published annually.
- Comply with medical billing requirements of The Compensation Fund.
- 7. Single batch submitted must have a maximum of 150 medical invoices.
- 8. Eliminate duplicate invoices before switching to the Fund.
- File name must include a sequential batch number in the file naming convention.
- 10. File names to include sequential number to determine order of processing.
- 11. Only pharmacies should claim from the NAPPI file.

**NOTE**: Failure to comply with the above requirements will result in deregistration/penalty imposed on the switching house.



# **COMPEASY ELECTRONIC INVOICING FILE LAYOUT**

# \* Mandatory fields

FIELD	DESCRIPTION	MAX LENGTH	DATA TYPE	MANDATORY
	BATCH	HEADER		
1	Header identifier = 1	1	Numeric	*
2	Switch internal Medical aid reference number	5	Alpha	
3	Transaction type = M	1	Alpha	
4	Switch administrator number	3	Numeric	
5	Batch number	9	Numeric	*
6	Batch date (CCYYMMDD)	8	Date	*
7	Scheme name	40	Alpha	*
8	Switch internal	1	Numeric	
	DETA	IL LINES		
1	Transaction identifier = M	1	Alpha	*
2	Batch sequence number	10	Numeric	*
3	Switch transaction number	10	Numeric	*
4	Switch internal	3	Numeric	
5	CF Claim number	20	Alpha	*
6	Employee surname	20	Alpha	*
7	Employee initials	4	Alpha	*
8	Employee Names	20	Alpha	*
9	BHF Practice number	15	Alpha	*
10	Switch ID	3	Numeric	
11	Patient reference number (account number)	11	Alpha	*
12	Type of service	1	Alpha	
13	Service date (CCYYMMDD)	8	Date	*
14	Quantity / Time in minutes	7	Decimal	*
15	Service amount	15	Decimal	*
16	Discount amount	15	Decimal	*
17	Description	30	Alpha	*
18	Tariff	10	Alpha	*
19	Service fee	1	Numeric	
20	Modifier 1	5	Alpha	
21	Modifier 2	5	Alpha	
22	Modifier 3	5	Alpha	
23	Modifier 4	5	Alpha	
24	Invoice Number	10	Alpha	*
25	Practice name	40	Alpha	*
26	Referring doctor's BHF practice number	15	Alpha	
27	Medicine code (NAPPI CODE)	15	Alpha	*
28	Doctor practice number -sReferredTo	30	Numeric	
29	Date of birth / ID number	13	Numeric	*



FIELD	DESCRIPTION	MAX LENGTH	DATA TYPE	MANDATORY
30	Service Switch transaction number – batch number	20	Alpha	
31	Hospital indicator	1	Alpha	*
32	Authorisation number	21	Alpha	*
33	Resubmission flag	5	Alpha	*
34	Diagnostic codes	64	Alpha	*
35	Treating Doctor BHF practice number	9	Alpha	
36	Dosage duration (for medicine)	4	Alpha	
37	Tooth numbers		Alpha	*
38	Gender (M, F)	1	Alpha	
39	HPCSA number	15	Alpha	
40	Diagnostic code type	1	Alpha	
41	Tariff code type	1	Alpha	
42	CPT code / CDT code	8	Numeric	
43	Free Text	250	Alpha	
44	Place of service	2	Numeric	*
45	Batch number	10	Numeric	
46	Switch Medical scheme identifier	5	Alpha	
47	Referring Doctor's HPCSA number	15	Alpha	*
48	Tracking number	15	Alpha	
49	Optometry: Reading additions	12	Alpha	
50	Optometry: Lens	34	Alpha	
51	Optometry: Density of tint	6	Alpha	
52	Discipline code	7	Numeric	
53	Employer name	40	Alpha	*
54	Employee number	15	Alpha	*
55	Date of Injury (CCYYMMDD)	8	Date	*
56	IOD reference number	15	Alpha	
57	Single Exit Price (Inclusive of VAT)	15	Numeric	
58	Dispensing Fee	15	Numeric	
59	Service Time	4	Numeric	
60		<u> </u>		
61				
62				
63				
64	Treatment Date from (CCYYMMDD)	8	Date	*
65	Treatment Time (HHMM)	4	Numeric	*
66	Treatment Date to (CCYYMMDD)	8	Date	*
67	Treatment Time (HHMM)	4	Numeric	*
68	Surgeon BHF Practice Number	15	Alpha	
69	Anaesthetist BHF Practice Number	15	Alpha	
70	Assistant BHF Practice Number	15	Alpha	
71	Hospital Tariff Type	1	Alpha	



FIELD	DESCRIPTION	MAX LENGTH	DATA TYPE	MANDATORY
72	Per diem (Y/N)	1	Alpha	
73	Length of stay	5	Numeric	*
74	Free text diagnosis	30	Alpha	
		RAILER		
1	Trailer Identifier = Z	1	Alpha	*
2	Total number of transactions in batch	10	Numeric	*
3	Total amount of detail transactions	15	Decimal	*



# **MSPs PAID BY THE COMPENSATION FUND**

DISCIPLINE CODE:	DISCIPLINE DESCRIPTION:
004	Chiropractors
009	Ambulance Services - Advanced
010	Anesthesiology
011	Ambulance Services - Intermediate
012	Dermatology
013	Ambulance Services - Basic
014	General Medical Practice
015	General Medical Practice
016	Obstetrics and Gynecology (Occupational related cases)
017	Pulmonology
018	Specialist Medicine
019	Gastroenterology
020	Neurology
021	Cardiology (Occupational Related Cases)
022	Psychiatry
023	Medical Oncology
024	Neurosurgery
025	Nuclear Medicine
026	Ophthalmology
028	Orthopaedic
030	Otorhinolaryngology
034	Physical Medicine
035	Emergency Medicine Independent Practice Speciality
036	Plastic and Reconstructive Surgery
038	Diagnostic Radiology
039	Radiography
040	Radiation Oncology
042	Surgery Specialist
044	Cardio Thoracic Surgery
046	Urology
049	Sub-Acute Facilities
052	Pathology
054	General Dental Practice
055	Mental Health Institutions
056	Provincial Hospitals
057	Private Hospitals
058	Private Hospitals
059	Private Rehab Hospital (Acute)



060	Pharmacy	
062	Maxillo-facial and Oral Surgery	
064	Orthodontics	
066	Occupational Therapy	
070	Optometry	
072	Physiotherapy	
075	Clinical Technology (Renal Dialysis only)	
076	Unattached operating theatres / Day clinics	
077	Approved U O T U / Day clinics	
078	Blood transfusion services	
079	Hospices/Frail Care	
082	Speech Therapy and Audiology	
083	Hearing Aid Acoustician	
084	Dietician	
086	Psychology	
087	Orthotists & Prosthetics	
088	Registered Nurses (Wound Care only)	
089	Social Worker	
090	Clinical Services: (Wheelchairs and Gases only)	
094	Prosthodontic	

# SPEECH & AUDIOLOGY GAZETTE 2024

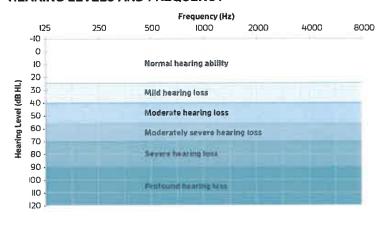
	SPEECH THERAPY AND AUDIOLOGY (PRACTICE TYPE 082)		
Genera	Il Rules		
Rule	Rule Description		
001	Pre-Authorisation are required for all Hearing Aid services		
002	A request for hearing aids must be accompanied by a referral letter from the treating medical practitioner. The referral letter must clearly indicate reasons and the relationship to the original injury or disease.		
003	Motivation from the treating medical practitioner will be required for renewal of hearing aids outs warranty. Hearing aids still within the manufacturers warranty should be replaced or repaired at the patient or the Fund.	side of no cost to	
004	A copy of the Referral letter shall be required from the treating doctor for Speech Therapy.		
005	Newly hospitalised patients will be allowed up to 10 sessions without pre-authorisation. If further treatment is necessary after a series of 10 treatment sessions for the same condition, the treating doctor must submit a motivation with treatment plan to the Fund for considering further authorisation.  No pre - authorisation is required for patients in ICU and High Care Units.		
006	Unless timely steps are taken (at least two hours) to cancel an appointment for a consultation the consultation fee shall be payable by the employee.	ne relevant	
007	It is recommended that, when such benefits are granted, drugs, consumables and disposable it during a procedure or issued to a patient on discharge will only be reimbursed by the Fund if the appropriate code is supplied on the medical invoice.	ems used	
Tariff (	Codes		
Code	Code Description	Rand	
1.	Speech Therapy		
1.1	Speech Therapy Consultations, Assessment and Treatment		
1020	Speech therapy consultation. Duration 5 - 15 mins	140.60	
1021	Speech therapy consultation. Duration 16 - 30 mins	316.52	
1022	Speech therapy consultation. Duration 31 - 45 mins	526.89	
1.2	Assessment & Treatment		
1.2.1	Speech Therapy Assessment & Treatment		
1050	Speech Therapy assessment and treatment. Duration 5 - 15 mins	140.60	
1051	Speech Therapy assessment and treatment. Duration 16 - 30 mins	316.5	
1052	Speech Therapy assessment and treatment. Duration 31 - 45 mins	526.8	
1.3	Speech, Voice and Language Disorder		
0007	Group therapy: per patient at rooms (Maximum of 3 patients per therapy per day) Limit of two sessions and thereafter a motivation letter is required.	206.19	
	Note : Professional Group Consultations - no fee to be charged.		

2.	Audiology	
2.1	Audiology Consultation, Assessment & Treatment	
1011	Audiology consultation. Duration 16 - 30 mins	311.35
1012	Audiology consultation. Duration 31 - 45 mins	519.31
1013	Audiology consultation. Duration 46 - 60 mins	727.15
2.2	Audiology Evaluations	
A.	Peripheral Hearing Evaluation	
1100	Pure Tone Audiogram (Air conduction) (3273 - Pure tone audiometry (air conduction) - Doctor's file Tariff code 3273 cannot be used with code 1110	234.30
1105	Pure Tone Audiogram (Bone conduction) (3274 - Pure tone audiometry (bone conduction with masking) - Doctor's file Tariff code cannot be used with code 1110	187.44
1110	Full Speech Audiogram including speech reception threshold and discrimination at two or more levels. (3277 - Speech audiometry: Item includes speech audiogram, speech reception threshold, discrimination score) - Doctor's file  Tariff code cannot be used with code 1100 and 1105	234.30
В.	Middle Ear Function Evaluation	
1200	Immittance Measurements (Impedance / Tympanometry) Tariff code cannot be used with code 1205 and 1210	124.96
1205	Immittance Measurements - Impedance / Stapedial reflex (3276- Impedance audiometry (stapedial reflex) - no code for volume, compliance etc Doctor's file: Limited reflex spectrum (e.g. : 1-2 frequencies)  Tariff code cannot be used with code1200 and 1210	62.48
1210	Immittance Measurements - Impedance / Stapedial reflex (3276 - Impedance audiometry (stapedial reflex) - no code for volume, compliance etc) Doctor's file Extended reflex spectrum (250-8000Hz e.g. 4-8 frequencies)  Tariff code cannot be used with code1200 and 1205	187.44
1220	Eustachian Tube Function Test - multiple tympanograms - bilateral Tariff code can only be used once during a consultation or visit	187.44
1225	Rinné & Weber tests	62.48
C.	Diagnostic Audiological Tests for Differential Diagnosis between Cochlear; Retro- cochlear; Central; Functional and/or Vestibular Pathology	
1300	Tone Decay (for retro cochlear pathology) Tariff code can only be used for head trauma related to occupational injuries/disease Motivation letter required	124.96
1305	Reflex decay (for retro cochlear pathology) Tariff code can only be used for head trauma related to occupational injuries/disease Motivation letter required	124.96
1310	SISI (for cochlear pathology) Tariff code can only be used for head trauma related to occupational injuries/disease	78.10
1315	Air conduction MCL (Most comfortable levels) & UCL (Uncomfortable levels) - for cochlear pathology and/or for purposes of selection of hearing aid technology or hearing aid programming  Tariff code can only be used for head trauma related to occupational injuries/disease	124.96
1320	Speech conduction MCL & UCL (for cochlear pathology)  Tariff code can only be used for head trauma related to occupational injuries/disease	62.48

D.	Electro-Physiological Examinations/Auditory Evoked Potentials (AEP)			
1515	Diagnostic Audiological Click ABR (Auditory Brainstem Evoked Response) – Bilateral Air conduction threshold determination using click stimuli	1010.33		
1520	Diagnostic Audiological Click ABR-(Auditory Brainstem Response) – Bilateral Bone conduction threshold determination using click stimuli	1347.07		
1534	Diagnostic Audiological Tone Burst ABR (Auditory Brainstem Response) – Bilateral Frequency specific threshold determination using tone-burst stimuli at : 4 frequencies	2020.88		
1581	OAE (Oto-acoustic emissions) - comprehensive diagnostic evaluation	467.07		
E.	Balance/Vestibular Examinations and Treatment			
1600	Spontaneous and positional nystagmus using electro-nystagmography (ENG) (3253).  Cannot use with tariff code 1605.	926.36		
1605	Spontaneous and positional nystagmus using Video-nystagmography (VNG). Cannot use with tariff code 1600.	974.92		
1610	Eye Visualization – spontaneous and positional nystagmus – monocular	524.73		
1615	Eye Visualization – spontaneous and positional nystagmus – binocular	545.34		
3.	Material			
0300	Medication	-		
0301	Material	1.0		
F.	Hearing Amplification / Hearing Aids			
	Rules			
	Product warranties should be honoured by the supplier			
	Only out of warranty costs may be considered for funding			
	Prices excludes professional fee for evaluation, measuring, fitting and adjusting & follow ups			
	Each description includes the necessary accessories and hardware to make the prescribed hearing aid/accessory/replacement/repair functional as intended by the products IFU (Instruction For Use)			
	· Accessories to new hearing aids should be motivated and clinically relevant			
	· Patients are eligible for new hearing aids every 5 years. Taking the following into account: The quality of the hearing aid, how well it's maintained and wear and tear			
	Product must be obtained, maintained and serviced in the country at an affordable cost.			
	A limit of two (2) applies in instances were both ears (Bilateral) require hearing aid devices			

Criteria for Hearing Aids
<ul> <li>Baseline hearing test of employee (i.e. baseline test should be done within 30 days of employment and on employees who are going to work in a noise zone for the first time or on employees working in a newly identified noise zone)</li> </ul>
· A full assessment / evaluation from medical professional i.e. ENT surgeon, Audiologist.
· Hearing Tests: Weber Hearing test or Audiogram hearing test or Rinne hearing test or Tympanometry test or Otoacoustic Emissions Hearing loss test and/or Auditory brainstem Response Hearing loss test.
More than 40 decibels is considered to be a hearing impairment for hearing aids.
· Less than 40 decibels needs to be motivated
- Confirmation of hearing loss being work related from medical professional

### **HEARING LEVELS AND FREQUENCY**



www.healthyhearing.com

Information on hearing loss levels obtained from: Degrees of hearing loss and hearing loss levels (healthyhearing.com)

### **Tariff Codes**

Code	Code Description	Rand
1800	Hearing aid evaluation - per ear	225.29
1805	Free Field Hearing Aid Evaluation : Pure tone and speech (with and without lipreading) Item cannot be used with code 1100, 1105 and 1110	195.25
1810	Insertion gain measurement, per ear	150.20
1815	Re-programming of hearing aid, per ear	150.20
1820	Technical adjustment of hearing aid/device, per ear.	90.12
1824	Hearing Aid Batteries (4)	261.55
1825	Repairs to hearing aids.	_
1830	Global charge for supply and fitting of hearing aid and follow-up Refer to Rule 001 No other tariff code can be billed with tariff code 1830	-
1831	Basic hearing aid limit	15635.04
1832	Standard hearing aid limit	15951.39
1833	Intermidiate hearing aid limit	22333.60
1834	Essentail hearing aid limit	18215.44
1835	Advanced hearing aid limit	33486.69

# ACOUSTICIAN GAZETTE 2024

	HEARING AID ACOUSTICIANS (PRACTICE 083)	
General	Rules	
Rule	Rule Description	
001	Pre-Authorisation are required for all hearing aid services	
002	A request for hearing aids must be accompaned by a referral letter from the treating medica	practitioner.
003	Motivation from the treating medical practitioner will be required for renewal of hearing aids.	
004	Unless timely steps are taken (at least two hours) to cancel an appointment for a consultation consultation fee shall be payable by the employee.	n the relevant
005	The fee in respect of more than one evaluation shall be the full fee for the first evaluation plu in respect of each additional evaluation, but under no circumstances may fees be charged for three evaluations carried out.	
Tariff C	odes	
Code	Code Description	Rand
83001	First consultation (comprehensive) Units for report writing included in the tariff code	512.51
83003	Follow up and final consultation Units for report writing included in the tariff code	448.58
83021	Test - air conduction	112.15
83023	Test - bone conduction	112.15
83025	Test - speech hearing tests	157.00
83027	Test - free field	143.54
83029	Test - insertion gain (per ear)	122.24
83031	Test - binaural loudness balance test, per ear	143.54
83051	Global charge for supply and fitting of hearing aid and follow-up. Refer to Rule 001 No other tariff code can be billed with tariff code 83051	_
83053	Hearing Aid Evaluation, per ear (refer to General Rule 004)	143.54
83055	Technical adjustment or replacement of earmolds	236.62
83057	Repairs/service per instrument (5X services/ 5 year cycle)	
83059	Tympanogram	112.15
83061	Reflex test (stapedial reflex)	112.15

# ANNEXURE A: FIRST SPEECH THERAPY REPORT

1. AUTHORISATION REQUEST FORM					
Please indicate your request type	with an X:				
First speech therapy report		Extension of treatment period required		equired	
Additional treatment sessions required		Amendr		ment codes	required
INJURED EMPLPOYEE DETAILS					
Surname:					
First Names:					
Identity Number:					
Telephone number:					
Address:			D4-		
			Posta	code:	
EMPLOYER DETAILS					
Name of Employer:					
Telephone number:					
Date of Injury / Onset of symptoms REFERRING DOCTOR DETAILS	<b>5</b> :				
Referring Doctor:					
Telephone Number:					
Email address:					
Referring Doctor Practice Number					
Dated referral letter stipulating reason for the referral and referring doctor stamp and signature has been included with this authorisation request:			YES		NO
SUPPORTING DOCUMENTS ATTA	CHED TO AUTHO	ORISA	TION REQUES	T ONLY IF C	LAIM NOT
Please indicate attached documer	nts with an X (onl	y attac	h if necessary	):	
WCL2	WCL4			ID	
INJURY / SYMPTOM DETAILS					
ICD 10 Code:					
Diagnosis:					
CURRENT PRESENTATION:					

SPEECH	THERAPY / AUDIOLOGY REHABILITATION PLAN
A. SPEE	CH THERAPY / AUDIOLOGY REHABILITATION PLAN
Ensure	that the treatment goals are specific and measurable with outcome measurements.
1	
2	
_	
3	
4	
5	
ວ	
6	
7	
8	
9	
10	

B. ANTICIPATED DURATION ANI	FREQUENCY (	OF TREATMENT INCLUD	E DATES
Overall expected duration of trea intervention:			
Overall expected number of treat	ment sessions:		
Frequency of treatment intervent daily; weekly etc):			
C. ANTICIPATED CODING FOR A	BOVE TREATM	ENT SESSIONS	
CODE:	QUANTITY	CODE:	QUANTITY
MOTIVATION FOR CHANGE IN A SPEECH THERAPY / AUDIOLOG	UTHORISATION Y REHABILITAT	REQUEST (COMPLETE ON REPORT)	ONLY IF NOT THE FIRST
SERVICE PROVIDER DETAILS			
Name:			
Practice Number:			
Date of initial consultation:			
Date of pre-authorisation reques	t:		
Telephone Number:			
Email address:			
Signature:			

# ANNEXURE B: MONTHLY / INTERIM SPEECH THERAPY REHABILITATION REPORT

Speech Therapy / Audiology Rehabilitation Progress/Interim Monthly Report Compensation for Occupational Injuries and Disease Act

Identity Number:	Address:
	Postal Code:
	Couc.
Name of Employer:	
Address:	Postal Code:
Date of Accident:	10,002 0000
1. Date of First Treatment:	Provider of First Treatment:
2. Name of Referring Medical Practitioner:	Date of Referral:
3. Number of Sessions already delivered:	
4. Progress achieved (including outcome measure	os o a Swellowing shility language shility)
4. Progress achieved (including outcome measure	es e.g. Swanowing abinty, language abinty)
5. Did the patient undergo surgical procedures in	n this time? Dates and type of surgery
5. Did the patient undergo surgical procedures in	n this time? Dates and type of surgery
5. Did the patient undergo surgical procedures in	n this time? Dates and type of surgery
	n this time? Dates and type of surgery
<ul><li>5. Did the patient undergo surgical procedures in</li><li>6. Number of sessions required:</li></ul>	n this time? Dates and type of surgery
6. Number of sessions required:	
6. Number of sessions required:	
<ul><li>Number of sessions required:</li><li>Treatment plan for proposed treatment session</li></ul>	ns:
<ul><li>Number of sessions required:</li><li>Treatment plan for proposed treatment session</li><li>From what date has the employee been fit for</li></ul>	
6. Number of sessions required: 7. Treatment plan for proposed treatment session	ns:
<ul><li>Number of sessions required:</li><li>Treatment plan for proposed treatment session</li><li>From what date has the employee been fit for</li></ul>	ns:
<ul><li>6. Number of sessions required:</li><li>7. Treatment plan for proposed treatment session</li><li>8. From what date has the employee been fit for</li></ul>	ns:
<ul> <li>Number of sessions required:</li> <li>Treatment plan for proposed treatment session</li> <li>From what date has the employee been fit for applicable)</li> </ul>	ns: his/her normal/ light work? (Please circle where
<ul> <li>Number of sessions required:</li> <li>Treatment plan for proposed treatment session</li> <li>From what date has the employee been fit for applicable)</li> <li>I certify that I have by examination, satisfied myse</li> </ul>	ns:
<ol> <li>Number of sessions required:</li> <li>Treatment plan for proposed treatment session</li> <li>From what date has the employee been fit for applicable)</li> <li>I certify that I have by examination, satisfied myselligature of service provider:</li> </ol>	ns: his/her normal/ light work? (Please circle where
<ul> <li>Number of sessions required:</li> <li>Treatment plan for proposed treatment session</li> <li>From what date has the employee been fit for applicable)</li> <li>I certify that I have by examination, satisfied myse Signature of service provider:</li> <li>Name:</li> </ul>	ns: his/her normal/ light work? (Please circle where
<ul> <li>Number of sessions required:</li> <li>Treatment plan for proposed treatment session</li> <li>From what date has the employee been fit for applicable)</li> <li>I certify that I have by examination, satisfied myse Signature of service provider:</li> <li>Name:</li> <li>Practice Number:</li> </ul>	ns: his/her normal/ light work? (Please circle where

# ANNEXURE C: FINAL SPEECH THERAPY REHABILITATION REPORT

Final Report	
<b>Compensation for Occupational Injuries</b>	and Disease Act
Name and Surname of Employee:	Address:
Identity Number:	
Postal Code:	
Name of Employer:	
Address:	
Postal Code:	
Date of Accident:	
Date of First Treatment:	Provider of First Treatment:
Name of Referring Medical Practitioner:	Date of Referral:
1. Number of Sessions already delivered: Fr	rom To
3. Did the patient undergo surgical procedures in	this time? Dates and type of surgery.
4. From what date has the employee been fit for h	
5. Is the employee fully rehabilitated/has the employee	loyee obtained the highest level of function?
6. If so, describe in detail any present permanent of the accident (e.g. swallowing ability langua	nt anatomical effect and/or impairment of function as a result age ability)
I certify that I have by examination, satisfied mys	self that the injury(ies) are as a result of the accident.
Signature of service provider:	Date:
Name:	
Address:	Post Code:
Practice Number:	
	progress reports must be submitted on a monthly basis and